



1. Definitions

- 1.1 "PK" means "Pacific Kitchens Pty Ltd (PK) (ABN: 95 141 528 289)", by its successors assigns or any person acting on behalf of: Pacific Kitchens Pty Ltd, and with the authority.
- 1.2 "Client" means the person/s buying the "Goods or Services" as specified in any invoice, document or order, and if there is more than one Client is a reference to each Client jointly and severally.
- 1.3 "Goods" means all 'Goods', or 'Services', supplied by PK to the Client at the Client's request from time to time (where the context so permits the terms 'Goods', 'Services', and or shall be interchangeable for each other).
- 1.4 "Price" means the Price payable for the Goods as agreed between PK and the Client in accordance with clause 4.

2. Acceptance

- 2.1 The Client is taken to have exclusively accepted and is immediately bound, jointly and severally, by these terms and conditions when the Client places an order for or accepts delivery of the Goods.
- 2.2 These terms and conditions may only be amended with PK consent in writing and shall prevail to the extent of any inconsistency with any other document or agreement between the Client and PK.

3. Change in Control

- 3.1 The Client shall give PK not less than fourteen (14) days prior written notice of any proposed change of ownership of the Client and/or any other change in the Client's details (including but not limited to, changes in the Client's name, address, contact phone or fax number/s, or business practice). The Client shall be liable for any loss incurred by PK as a result of the Client's failure to comply with this clause.

4. Price and Payment

- 4.1 At PK sole discretion the Price shall be either:
 - a) as indicated on any invoice provided by PK to the Client; or
 - b) the Price as at the date of delivery of the Goods according to PK current price list; or
 - c) PK quoted price (subject to clause 5.2) which will be valid for the period stated in the quotation or otherwise for a period of thirty (30) days.
- 4.2 PK reserves the right to change the Price if a variation to PK's quotation is requested. Payment for all variations must be made in full at their time of completion.
- 4.3 At PK's sole discretion a non-refundable deposit may be required.
- 4.4 Time for payment for the Goods being of the essence, the Price will be payable by the Client on the date/s determined by PK, which may be:
 - a) on delivery of the Goods;
 - b) before delivery of the Goods;
 - c) the date specified on any invoice or other form as being the date for payment; or
 - d) failing any notice to the contrary, the date which is fourteen (14) days following the date of any invoice given to the Client by PK.
- 4.5 Payment may be made by cash, cheque, bank cheque, electronic/on-line banking, or by any other method as agreed to between the Client and PK.
- 4.6 Unless otherwise stated the Price does not include GST. In addition to the Price the Client must pay to PK an amount equal to any GST PK must pay for any supply by PK under this or any other agreement for the sale of the Goods. The Client must pay GST, without deduction or set off of any other amounts, at the same time and on the same basis as the Client pays the Price. In addition the Client must pay any other taxes and duties that may be applicable in addition to the Price except where they are expressly included in the Price.

5. Delivery of Goods

- 5.1 Delivery ("Delivery") of the Goods is taken to occur at the time that:
- the Client or the Client's nominated carrier takes possession of the Goods at PK's address; or
 - PK (or PK's nominated carrier) delivers the Goods to the Client's nominated address even if the Client is not present at the address.
- 5.2 At PK's sole discretion the cost of delivery is either included in the Price or is in addition to the Price.
- 5.3 Delivery of the Goods to a third party nominated by the Client is deemed to be delivery to the Client for the purposes of this agreement.
- 5.4 The Client must take delivery by receipt or collection of the Goods whenever either is tendered for delivery. In the event that the Client is unable to take delivery of the Goods as arranged then PK shall be entitled to charge a reasonable fee for redelivery of the Goods and/or the storage of the Goods.
- 5.5 The Client shall take delivery of the Goods tendered notwithstanding that the quantity so delivered shall be either greater or lesser than the quantity purchased provided that:
- such discrepancy in quantity shall not exceed five percent (5%); and
 - the Price shall be adjusted pro rata to the discrepancy.
- 5.6 PK may deliver the Goods in separate instalments. Each separate instalment shall be invoiced and paid in accordance with the provisions in these terms and conditions.
- 5.7 Any time or date given by PK to the Client is an estimate only. The Client must still accept delivery of the Goods even if late and PK will not be liable for any loss or damage incurred by the Client as a result of the delivery being late.

6. Risk

- 6.1 Risk of damage to or loss of the Goods passes to the Client on Delivery and the Client must insure the Goods on or before Delivery.
- 6.2 If any of the Goods are damaged or destroyed following delivery but prior to ownership passing to the Client, PK is entitled to receive all insurance proceeds payable for the Goods. The production of these terms and conditions by PK is sufficient evidence of PK's rights to receive the insurance proceeds without the need for any person dealing with PK to make further enquiries.

7. Access

- 7.1 The Client shall ensure that PK has clear and free access to the work site at all times to enable them to undertake the works. PK shall not be liable for any loss or damage to the site including without limitation, damage to pathways, driveways and concreted or paved or grassed areas.

8. Dimensions, Plans and Specifications

- 8.1 All customary industry tolerances shall apply to the dimensions and measurements of the Goods unless PK and the Client agree otherwise in writing. PK shall be entitled to rely on the accuracy of any plans, specifications and other information provided by the Client.
- 8.2 If the giving of an estimate or quotation for the supply of Goods involves PK estimating measurements and quantities, it shall be the responsibility of the Client to verify the accuracy of PK's estimated measurements and quantities, before the Client places an order based on such estimate or accepts such quotation.
- 8.3 Should the Client require any changes to PK's estimated measurements and quantities, the Client shall request such changes in writing, in the case of an estimate before placing an order based on that estimate and in the case of a quotation before acceptance of that quotation.

9. Client's Disclaimer

- 9.1 The Client hereby disclaims any right to rescind, or cancel the contract or to sue for damages or to claim restitution arising out of any inadvertent misrepresentation made to the Client by PK and the Client acknowledges that the Goods are bought relying solely upon the Client's skill and judgment.
- 9.2 Where PK provides advice to the Client, such advice is given in good faith only. The Client acknowledges that PK shall not be liable for any claims howsoever arising out of any advice given.

10. Insurance

- 10.1 PK shall have public liability insurance of at least \$5m. It is the Client's responsibility to ensure they are similarly insured.

11. Retention of Title to Goods

- 11.1 PK and the Client agree that ownership of the Goods shall not pass until:
- (a) the Client has paid PK all amounts owing to PK; and
 - (b) the Client has met all of its other obligations to PK.
- 11.2 Receipt by PK of any form of payment other than cash shall not be deemed to be payment until that form of payment has been honoured, cleared or recognised.
- 11.3 It is further agreed that:
- (a) until ownership of the Goods passes to the Client in accordance with clause 11.1 that the Client is only a bailee of the Goods and must return the Goods to PK on request.
 - (b) the Client holds the benefit of the Client's insurance of the Goods on trust for PK and must pay to PK the proceeds of any insurance in the event of the Goods being lost, damaged or destroyed.
 - (c) the Client must not sell, dispose, or otherwise part with possession of the Goods other than in the ordinary course of business and for market value. If the Client sells, disposes or parts with possession of the Goods then the Client must hold the proceeds of any such act on trust for PK and must pay or deliver the proceeds to PK on demand.
 - (d) the Client should not convert or process the Goods or intermix them with other goods but if the Client does so then the Client holds the resulting product on trust for the benefit of PK and must sell, dispose of or return the resulting product to PK as it so directs.
 - (e) the Client irrevocably authorises PK to enter any premises where PK believes the Goods are kept and recover possession of the goods.
 - (f) PK may recover possession of any Goods in transit whether or not delivery has occurred.
 - (g) the Client shall not charge or grant an encumbrance over the Goods nor grant nor otherwise give away any interest in the Goods while they remain the property of PK.
 - (h) PK may commence proceedings to recover the Price of the Goods sold notwithstanding that ownership of the Goods has not passed to the Client.

12. Personal Property Securities Act 2009 ("PPSA")

- 12.1 In this clause financing statement, financing change statement, security agreement, and security interest has the meaning given to it by the PPSA.
- 12.2 Upon assenting to these terms and conditions in writing the Client acknowledges and agrees that these terms and conditions constitute a security agreement for the purposes of the PPSA and creates a security interest in all Goods/Equipment that has previously been supplied and that will be supplied in the future by PK to the Client.
- 12.3 The Client undertakes to:
- (a) promptly sign any further documents and/or provide any further information (such information to be complete, accurate and up-to-date in all respects) which PK may reasonably require to;
 - (i) register a financing statement or financing change statement in relation to a security interest on the Personal Property Securities Register;
 - (ii) register any other document required to be registered by the PPSA; or
 - (iii) correct a defect in a statement referred to in clause 12.3(a)(i) or 12.3(a)(ii);
 - (b) indemnify, and upon demand reimburse, PK for all expenses incurred in registering a financing statement or financing change statement on the Personal Property Securities Register established by the PPSA or releasing any Goods charged thereby;
 - (c) not register a financing change statement in respect of a security interest without the prior written consent of PK;
 - (d) not register, or permit to be registered, a financing statement or a financing change statement in relation to the Goods in favour of a third party without the prior written consent of PK;
 - (e) immediately advise PK of any material change in its business practices of selling Goods which would result in a change in the nature of proceeds derived from such sales.
- 12.4 PK and the Client agree that sections 96, 115 and 125 of the PPSA do not apply to the security agreement created by these terms and conditions.
- 12.5 The Client waives their rights to receive notices under sections 95, 118, 121(4), 130, 132(3)(d) and 132(4) of the PPSA.
- 12.6 The Client waives their rights as a grantor and/or a debtor under sections 142 and 143 of the PPSA.
- 12.7 Unless otherwise agreed to in writing by PK, the Client waives their right to receive a verification statement in accordance with section 157 of the PPSA.

- 12.8 The Client must unconditionally ratify any actions taken by the PK under clauses 12.3 to 12.5.
- 12.9 Subject to any express provisions to the contrary nothing in these terms and conditions is intended to have the effect of contracting out of any of the provisions of the PPSA.

13. Security and Charge

- 13.1 In consideration of PK agreeing to supply the Goods, the Client charges all of its rights, title and interest (whether joint or several) in any land, reality or other assets capable of being charged, owned by the Client either now or in the future, to secure the performance by the Client of its obligations under these terms and conditions (including, but not limited to, the payment of any money).
- 13.2 The Client indemnifies PK from and against all PK's costs and disbursements including legal costs on a solicitor and own client basis incurred in exercising PK rights under this clause.
- 13.3 The Client irrevocably appoints PK and each director of PK as the Client's true and lawful attorney/s to perform all necessary acts to give effect to the provisions of this clause 14 including, but not limited to, signing any document on the Client's behalf.

14. Defects, Warranties and Returns, Competition and Consumer Act 2010 (CCA)

- 14.1 The Client must inspect the Goods on delivery and must within thirty (30) days of delivery notify PK in writing of any evident defect/damage, shortage in quantity, or failure to comply with the description or quote. The Client must notify any other alleged defect in the Goods as soon as reasonably possible after any such defect becomes evident. Upon such notification the Client must allow PK to inspect the Goods. Under applicable State, Territory and Commonwealth Law (including, without limitation the CCA), certain statutory implied guarantees and warranties (including, without limitation the statutory guarantees under the CCA) may be implied into these terms and conditions (Non-Excluded Guarantees).
- 14.2 PK acknowledges that nothing in these terms and conditions purports to modify or exclude the Non-Excluded Guarantees.
- 14.3 Except as expressly set out in these terms and conditions in respect of the Non-Excluded Guarantees, PK makes no warranties or other representations under these terms and conditions including but not limited to the quality or suitability of the Goods. PK's liability in respect of these warranties is limited to the fullest extent permitted by law.
- 14.4 If the Client is a consumer within the meaning of the CCA, PK liability is limited to the extent permitted by section 64A of Schedule 2.
- 14.5 If PK is required to replace the Goods under this clause or the CCA, but is unable to do so, PK may refund any money the Client has paid for the Goods.
- 14.6 If the Client is not a consumer within the meaning of the CCA, PK's liability for any defect or damage in the Goods is:
- (a) limited to the value of any express warranty or warranty card provided to the Client by PK at the PK's sole discretion;
 - (b) limited to any warranty to which PK is entitled, if PK did not manufacture the Goods;
 - (c) otherwise negated absolutely.
- 14.7 Subject to this clause 14, returns will only be accepted provided that:
- (a) the Client has complied with the provisions of clause 14.1; and
 - (b) the PK has agreed that the Goods are defective; and
 - (c) the Goods are returned within a reasonable time at the Client's cost (if that cost is not significant); and
 - (d) the Goods are returned in as close a condition to that in which they were delivered as is possible.
- 14.8 Notwithstanding clauses 14.1 to 14.8 but subject to the CCA, PK shall not be liable for any defect or damage which may be caused or partly caused by or arise as a result of:
- (a) the Client failing to properly maintain or store any Goods;
 - (b) the Client using the Goods for any purpose other than that for which they were designed;
 - (c) the Client continuing the use of the Goods after any defect became apparent or should have become apparent to a reasonably prudent operator or user;
 - (d) the Client failing to follow any instructions or guidelines provided by the PK;
 - (e) fair wear and tear, any accident, or act of God.
- 14.9 PK may in its absolute discretion accept non-defective Goods for return in which case PK may require the Client to pay handling fees of up to fifteen percent (15%) of the value of the returned Goods plus any freight costs.

15. Intellectual Property

- 15.1 Where PK has designed, drawn or developed Goods for the Client, then the copyright in any designs and drawings and documents shall remain the property of PK.
- 15.2 The Client warrants that all designs, specifications or instructions given to PK will not cause PK to infringe any patent, registered design or trademark in the execution of the Client's order and the Client agrees to indemnify PK against any action taken by a third party against PK in respect of any such infringement.

16. Consequences of Default

- 16.1 Interest on overdue invoices shall accrue daily from the date when payment becomes due, until the date of payment, at a rate of five percent (5%) per calendar month (and at PK's sole discretion such interest shall compound monthly at such a rate) after as well as before any judgment.
- 16.2 If the Client owes PK any money the Client shall indemnify PK from and against all costs and disbursements incurred by PK in recovering the debt (including but not limited to internal administration fees, legal costs on a solicitor and own client basis, PK's contract default fee, and bank dishonour fees).
- 16.3 If any account remains overdue after thirty (30) days then an amount of the greater of twenty dollars (\$20.00) or ten percent (10%) of the amount overdue (up to a maximum of two hundred dollars (\$200.00)) shall be levied for administration fees which sum shall become immediately due and payable.
- 16.4 Without prejudice to any other remedies PK may have, if at any time the Client is in breach of any obligation (including those relating to payment) under these terms and conditions PK may suspend or terminate the supply of Goods to the Client. PK will not be liable to the Client for any loss or damage the Client suffers because PK has exercised its rights under this clause.
- 16.5 Without prejudice to PK other remedies at law PK shall be entitled to cancel all or any part of any order of the Client which remains unfulfilled and all amounts owing to PK shall, whether or not due for payment, become immediately payable if:
 - (a) any money payable to PK becomes overdue, or in PK's opinion the Client will be unable to make a payment when it falls due;
 - (b) the Client become insolvent, convenes a meeting with its creditors or proposes or enters into an arrangement with creditors, or makes an assignment for the benefit of its creditors; or
 - (c) a receiver, manager, liquidator (provisional or otherwise) or similar person is appointed in respect of the Client or any asset of the Client.

17. Cancellation

- 17.1 PK may cancel any contract to which these terms and conditions apply or cancel delivery of Goods at any time before the Goods are due to be delivered by giving written notice to the Client. On giving such notice PK shall repay to the Client any money paid by the Client for the Goods. PK shall not be liable for any loss or damage whatsoever arising from such cancellation.
- 17.2 In the event that the Client cancels delivery of the Goods the Client shall be liable for any and all loss incurred (whether direct or indirect) by PK as a direct result of the cancellation (including, but not limited to, any loss of profits).

18. Privacy Act 1988 – Australian Privacy Principals (APPs) 2012

- 18.1 The Client agrees for PK to obtain from a credit reporting agency a credit report containing personal credit information about the Client in relation to credit provided by PK.
- 18.2 The Client agrees that PK may exchange information about the Client with those credit providers either named as trade referees by the Client or named in a consumer credit report issued by a credit reporting agency for the following purposes:
 - (a) to assess an application by the Client; and/or
 - (b) to notify other credit providers of a default by the Client: and/or
 - (c) to exchange information with other credit providers as to the status of this credit account, where the Client is in default with other credit providers; and/or
 - (d) to assess the creditworthiness of the Client. The Client understands that the information exchanged can include anything about the Client's creditworthiness, credit standing, credit history or credit capacity that credit providers are allowed to exchange under the Privacy Act 1988.
- 18.3 The Client consents to PK being given a consumer credit report to collect overdue payment on commercial credit (Section 18K(1)(h) Privacy Act 1988).

- 18.4 The Client agrees that personal credit information provided may be used and retained by PK for the following purposes (and for other purposes as shall be agreed between the Client and PK or required by law from time to time):
- (a) the provision of Goods; and/or
 - (b) the marketing of Goods by PK, its agents or distributors; and/or
 - (c) analysing, verifying and/or checking the Client's credit, payment and/or status in relation to the provision of Goods; and/or
 - (d) processing of any payment instructions, direct debit facilities and/or credit facilities requested by the Client; and/or
 - (e) enabling the daily operation of the Client's account and/or the collection of amounts outstanding in the Client's account in relation to the Goods.
- 18.5 PK may give information about the Client to a credit reporting agency for the following purposes;
- (a) to obtain a consumer credit report about the client;
 - (b) allow the credit reporting agency to create or maintain credit or maintain credit information file containing information about the Client.
- 18.6 The information given to the credit reporting agency may include:
- (a) personal particulars (the Client's name, sex, address, previous addresses, date of birth, name of employer and driver's licence number);
 - (b) details concerning the Client's application for credit or commercial credit and the amount requested;
 - (c) advice that PK is a current credit provider to the Client;
 - (d) advice of any overdue accounts, loan repayments, and/or any outstanding monies owing which are overdue by more than sixty (60) days, and for which debt collection action has been started;
 - (e) that the Client's overdue accounts, loan repayments and/or any default that has been listed;
 - (f) information that in the opinion of PK, the Client has committed a serious credit infringement (that is, fraudulently shown an intention not to comply with the Client's credit obligations);
 - (g) advice that cheques drawn by the Client for one hundred dollars (\$100) or more, have been dishonoured more than once;
 - (h) that credit provided to the Client by PK has been paid or otherwise discharged.

19. Credit Reporting Policy

- 19.1 PK Credit Reporting Policy applies specifically to credit related personal and business information which is credit information, credit eligibility information or credit reporting body derived information about an individual or business ("Credit Related Information") and sets out how PK and its related Australian entities, manages that information. PK is bound by the Privacy Act 1988 (Cth) ("Act") and the Credit Reporting Privacy Code ("Code") to the extent applicable in relation to that Credit Related Information. This PK Credit Reporting Policy applies in addition to our Privacy Policy which applies to other personal information. A copy of PK Credit Reporting Policy and PK Privacy Policy can be obtained on PK website at www.pacifickitchens.com.au.
- 19.2 By completing the PK Credit Application or entering into contracts with PK or otherwise providing PK with your Credit Related Information, you agree to the terms of this PK Credit Reporting Policy. Depending on the matter in which you communicate with PK, further privacy information may apply in addition to the matters discussed in this PK Credit Reporting Policy. From time to time PK may update this PK Credit Reporting Policy. When changes are made, we will revise the date of the last update listed at the end of this Policy. We encourage you to check our website regularly for any updates to our PK Credit Reporting Policy and the PK Privacy Policy.

20. Dispute Resolution

- If a dispute arises between the parties to this contract then either party shall send to the other party a notice of dispute in writing adequately identifying and providing details of the dispute. Within fourteen (14) days after service of a notice of dispute, the parties shall confer at least once, to attempt to resolve the dispute. At any such conference each party shall be represented by a person having authority to agree to a resolution of the dispute. In the event that the dispute cannot be so resolved either party may by further notice in writing delivered by hand or sent by certified mail to the other party refer such dispute to arbitration. Any arbitration shall be:
- (a) referred to a single arbitrator to be nominated by the President of the Institute of Arbitrators Australia; and

- (b) conducted in accordance with the Institute of Arbitrators Australia Rules for the Conduct of Commercial Arbitration.

21. Compliance with Laws

- 21.1 The Client and PK shall comply with the provisions of all statutes, regulations and bylaws of government, local and other public authorities that may be applicable to the works.
- 21.2 The Client shall obtain (at the expense of the Client) all licenses and approvals that may be required for the works.
- 21.3 The Client agrees that the site will comply with any occupational health and safety laws relating to building/construction sites and any other relevant safety standards or legislation.

22. Building & Construction Industry Security of Payment Act (QLD)

- 22.1 At PK sole discretion, if there are any disputes or claims for unpaid, Goods then the provisions of the Building and Construction Industry Security of Payment Act may apply.
- 22.2 Nothing in this agreement is intended to have the affect of contracting out of any applicable provisions of the Building and Construction Industry Security of Payment Act , except to the extent permitted by the Act where applicable.

23. General

- 23.1 The failure by PK to enforce any provision of these terms and conditions shall not be treated as a waiver of that provision, nor shall it affect PK's right to subsequently enforce that provision. If any provision of these terms and conditions shall be invalid, void, illegal or unenforceable the validity, existence, legality and enforceability of the remaining provisions shall not be affected, prejudiced or impaired.
- 23.2 These terms and conditions and any contract to which they apply shall be governed by the laws of in which PK has its principal place of business, and are subject to the jurisdiction of the courts in that state.
- 23.3 Subject to clause 14, PK shall be under no liability whatsoever to the Client for any indirect and/or consequential loss and/or expense (including loss of profit) suffered by the Client arising out of a breach by PK of these terms and conditions (alternatively PK's liability shall be limited to damages which under no circumstances shall exceed the Price of the Goods).
- 23.4 The Client shall not be entitled to set off against, or deduct from the Price, any sums owed or claimed to be owed to the Client by PK nor to withhold payment of any invoice because part of that invoice is in dispute.
- 23.5 PK may license or sub-contract all or any part of its rights and obligations without the Client's consent.
- 23.6 The Client agrees that PK may amend these terms and conditions at any time. If PK makes a change to these terms and conditions, then that change will take effect from the date on which PK notifies the Client of such change. The Client will be taken to have accepted such changes if the Client makes a further request for PK to provide Goods to the Client.
- 23.7 Neither party shall be liable for any default due to any act of God, war, terrorism, strike, lock-out, industrial action, fire, flood, storm or other event beyond the reasonable control of either party.
- 23.8 The Client warrants that it has the power to enter into this agreement and has obtained all necessary authorisations to allow it to do so, it is not insolvent and that this agreement creates binding and valid legal obligations on it.